

MiAmor
NAIL STUDIO
POLICIES

Booking Deposit

A **50% booking deposit** is required to secure your appointment. The deposit will be deducted from your final service total.

Cancellation & Rescheduling

Please provide at least **24 hours' notice** if you need to cancel or reschedule your appointment. Deposits are non-refundable for cancellations or rescheduling made less than 24 hours before your appointment.

Late Arrival

A **10-minute** grace period applies. Arrivals more than 10 minutes late may need to be rescheduled.

No-shows

If you do not arrive for your scheduled appointment and have not provided notice, your **50% booking deposit will be forfeited.**

A new 50% booking deposit will be required to secure any future appointment.

Repairs

Complimentary repairs are available within **5 days** for lifting or chipping caused by the application. Damage caused by misuse or accidents is not covered.

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Removal of existing product

I do not infill or work over product applied by another nail technician.

To ensure proper preparation and product compatibility, all existing product from another technician must be removed before a new set is applied.

An additional R80 removal fee applies when existing product needs to be removed. A new set will then be applied using MiAmor Nails Studio products.

Children & Additional Guests

Due to the limited space within my home-based studio, **no additional guests or children** are permitted to accompany you to your appointment.

This is to ensure that I can provide you with the best possible service in a comfortable and focused environment.

Payments

A 50% booking deposit must be paid via EFT to secure your appointment. Your appointment is only confirmed once the deposit has been received.

The remaining 50% balance is due on the day of your appointment and can be paid by cash or immediate EFT payment.

Referral Program

Your referral reward applies once your referred client has completed and paid for their first service. You will receive 10% off your next service.

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Loyalty Program

A loyalty rewards card will be issued after you have **completed 3 services** with MiAmor Nails Studio.

Your 4th completed service will be the first entry on your loyalty card, and loyalty rewards will begin from this visit.

Only completed and paid services qualify for loyalty-card entries.

Your 6th completed service on your loyalty card earns you 25% off your service total.

Nail art & Inspiration

Please understand that nail art is hand-created and may not be an exact replica of the reference image.

If you are **booking a nail art service, please send your inspiration picture at least 2 days before your appointment** so I have enough time to prepare and plan your design.

The final design may vary slightly depending on nail shape, length, available products, colours and the complexity of the design. I will always do my best to recreate your chosen look while adding my own artistic interpretation.

Service changes & Add-ons

Please ensure that the service and nail art you book accurately reflects what you would like.

Additional services or nail art requested on the day are subject to availability and may not be possible if sufficient time has not been allocated.

Thank you!

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BEAUTY IN EVERY DETAIL